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Special Program Unit  
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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg  
Serial No. : 09/057,749  
Filed : April 9, 1998  
For : SYSTEM AND METHOD FOR PROVIDING AN  
AUTOMATIC TELEPHONE CALL BACK TO A  
TELEPHONE LINE BEING USED TO ACCESS A  
COMPUTER NETWORK  
Attorney's Docket : DAVOX-144XX  
Examiner : Benny Quoc Tieu  
Group Art Unit : 2742

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Box AF, Commissioner for Patents, Washington, D.C. 20231 on 1/21/02.

By Howard S. Fuhrman  
Howard S. Fuhrman  
Registration No. 33,175  
Attorney for Applicant(s)

AMENDMENT

Box AF  
Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Office Action dated November 20, 2002,  
please amend the above-identified Patent Application as follows:

In the Claims:

Please cancel claims 11 and 12, without prejudice.

Replace claims 1 and 10 as follows:

BOURQUE AND ASSOCIATES  
Professional Association  
INTELLECTUAL PROPERTY ATTORNEYS  
835 HANOVER STREET, SUITE 301  
MANCHESTER, NEW HAMPSHIRE 03104

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Special Program Unit  
Group 2700**FACSIMILE TRANSMISSION**

DATE: February 3, 2003

TIME: 4:00 PM

TO: Krista Zele  
Commissioner of Patents  
Art Group 2642PHONE: 703-305-4750  
FAX: 703-746-5919FROM: Bourque Law Offices  
Manchester, New HampshirePHONE: 603-623-5111  
FAX: 603-624-1432RE: Telephone Call Back To Telephone Line  
Our Reference: DAVOX-144XX  
Serial No.: 09/057,749  
Filed: 04/09/1998  
Number of pages including cover sheet: 14Original of this document to be mailed as well: ☐ YES ☒ NO

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Examiner Zele:

Per our discussion today, attached is a copy of the amendment as filed on January 21, 2003. The second paragraph of the Remarks section discusses the RCE/CPA problem.

Please confirm receipt of this correspondence via return facsimile or telephone.

Thank you.

  
Howard S. Fuhrman

Applicant: Malco, B. Strandberg Atty Docke: DAVID LARK  
 Title: System and Method for Providing... Computer Network /057,749  
 Filed: 4/9/98 Serial No: 09/852,749 Patent No: \_\_\_\_\_  
☒ Sent 1st Class US Mail on: 1/21/03 ☐ Sent Express Mail# \_\_\_\_\_ on \_\_\_\_\_  
☒ Transmittal letter in triplicate. Check #: \_\_\_\_\_ Amount: \$ \_\_\_\_\_  
☐ Patent Application consisting of \_\_\_\_\_ pgs. of Specification; pgs. \_\_\_\_\_ of claims  
 1- \_\_\_\_\_; pgs. \_\_\_\_\_ of Abstract and \_\_\_\_\_ sheets of Figs. \_\_\_\_\_ [ ] formal [ ] informal  
☐ Declaration and Power of Atty. [ ] Notice to File Missing Parts  
☐ Assignment Recordation Form [ ] Assignment to: \_\_\_\_\_  
☐ Letter to Chief Draftsman [ ] Issue Fee Transmittal Form  
☐ \_\_\_\_\_ sheets informal drawings; [ ] \_\_\_\_\_ sheets of formal drawings  
☒ Amendment/Response dated 1/21/03 consisting of 4 pgs.  
☐ Citation of Art. Form 1449 \_\_\_\_\_ pgs. with \_\_\_\_\_ references enclosed  
☐ Information Disclosure Statement [ ] Req. for Corrected Filing Receipt  
☐ Notice to File Missing Parts [ ] Letter Under Rule 37 CFR 1.53  
☐ Petition for Extension of time for \_\_\_\_\_ mos.; [ ] Certificate/letter of Correction  
☐ Other: \_\_\_\_\_

wa

Attorney of Record: Howard S. Fuhrman  
 Registration No. 33,175